



# Amp Up Your Guest Wi-Fi

Wi-Fi isn't about connecting devices anymore. It's about connecting people to your brand to build loyalty. Whether in hotels, apartments, retail stores, or assisted living, a secure, high performance Wi-Fi experience is critical to customer satisfaction. The ElevenOS guest Wi-Fi platform is designed for plug and play integration with Ruckus controllers in businesses of all sizes. The joint solution makes it easier to securely authenticate guests and manage the network for a consistent, high performance Wi-Fi experience across multiple properties. **It's great guest Wi-Fi, simplified.**

## ElevenOS enhances Ruckus network hardware for smarter, more reliable guest Wi-Fi



### Centralized Authentication

The ElevenOS platform offers flexible authentication options from traditional access codes and email addresses to automatic connection with MAC address and Passpoint (HotSpot 2.0) to seamlessly and securely connect guests throughout their stay and when they return.



### Custom Portal Templates

Delight guests with dynamic, multi-lingual captive portals that are easily managed centrally across all properties. Create revenue and engagement opportunities with tiered plans and links to onsite amenities and local attractions with responsive design to support most device types.



### Cloud Network Management

Optimize and tailor your guest Wi-Fi experience with simple service provisioning and bandwidth management to ensure consistency across all areas, users and devices. Supports both wired and wireless ports as well as 802.1x for great Wi-Fi for both guest and back office systems.



### Personal Area Networks (PAN)

Provide guests with their own Wi-Fi network to access all of their devices while being assured no one else can. Enable a secure connection to laptops, smartphones, and streaming devices (Apple TV, Chromecast, etc.), to create a "living room" like experience like guests have at home.



### Conference Wi-Fi Management

Attract more event business by giving meeting and event planners easy access to group Internet details and the ability to create custom portals, SSIDs, and event-specific landing pages. Manage performance in real-time with reporting, conference room alerts, and post-event summaries.



### Advanced Analytics & Reporting

Better manage the connected guest experience across multiple properties within a brand or portfolio with usage and revenue tracking, bandwidth allocation reports, and more. Analyze rich Wi-Fi data from single properties or groups from a centralized web-based dashboard.



# Eleven & Ruckus: Stronger Together



## Smarter Management

- Bandwidth limits
- Dynamic VLANs



## Enhanced Guest Experience

- Tiered Internet plans
- Elegant captive portals



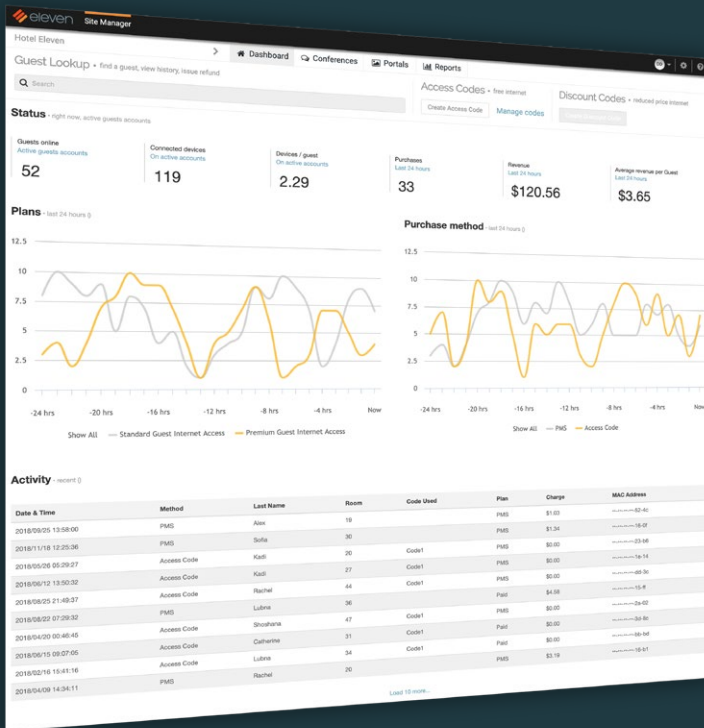
## Better Visibility

- Real-time analytics
- On-demand reports



## Simple & Secure

- No gateway required
- RADIUS authentication



## The ideal solution for...

### Hospitality

ElevenOS combined with Ruckus hardware provides cost effective solution to centrally manage the guest Wi-Fi experience across all devices and properties with no additional hardware required. Create engaging branded portals and manage tiered Internet from a simple user interface. Manage bandwidth and performance in real-time with robust dashboards for consistent, reliable, and high performance Wi-Fi, always and everywhere. It's Wi-Fi hotel staff and guests will love.

### Multi-Dwelling Units (MDU)

ElevenOS makes enterprise-grade Wi-Fi management easy with Ruckus hardware for apartments, student housing, and other MDUs. Eleven's central guest Wi-Fi platform enables secure billing, authentication, custom captive portals, and easy tenant onboarding. Non-technical property staff can manage the resident Wi-Fi in just a few clicks. The ElevenOS solution for MDU makes delivering great Wi-Fi to residents simpler, smarter, and more secure.

## What sets Eleven apart?

### Industry Experience

With deep roots in the hospitality industry, Eleven understands complex, multi-system networks and the importance of delivering the same fast, reliable, engaging Wi-Fi experience at every property.

### Proven & Trusted Solution

Each month, Eleven's cloud-based guest Internet management platform helps millions of guests stay connected at thousands of hotels, cruise ships, apartments and student housing locations around the world.

### Integrations & Easy APIs

ElevenOS is designed with pre-built integrations to resident and guest information systems. Plug ElevenOS into your existing infrastructure to create endless possibilities for guest engagement and revenue generation.



Contact us for a demo: [sales@elevensoftware.com](mailto:sales@elevensoftware.com) or (503) 222-4321

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