Wi-Fi Made Simple for Senior Living Residents & Property Managers

Connectivity is critically important to senior living residents, but can also be cause for confusion. With ElevenOS, property managers and service providers can deliver a Wi-Fi experience that is simple, seamless, and secure.

ElevenOS: The Leading Managed Wi-Fi Platform for Senior Living

Centralized Authentication

The ElevenOS platform bridges the gap between residents, properties, and network providers by acting as an account management system for bulk Wi-Fi subscribers. Strategic management of the high-performance Internet that residents demand is critically important for resident loyalty.

Seamless Wi-Fi Access

ElevenOS is purpose-built to make it easy to get people online. With dynamic authentication and access options–with or without a captive portal–the resident Wi-Fi experience is up to the property and provider. There are also options to offer guest access to visitors on a separate network.

Personal Area Networks (PAN)

Once a resident connects their device to their network SSID, the device automatically joins their Personal Area Network and they'll be able to connect securely to it from any other networked devices. Devices and users can also easily be moved to another SSID in the same or other property.

Simple & Smart Wi-Fi Dashboard

Many senior living facilities do not have resources to dedicate to tenant or guest network maintenance. ElevenOS simplifies complex Wi-Fi management for non-technical staff, so they can do day-to-day network management, like adjusting duration of access, bandwidth speeds, and more.

Easy Resident Onboarding

Easily add one or many residents at a time with bulk upload. The resident receives an email and follows a simple process to create a password, connect to their secure network, and add devices. Resident access is automatically terminated with their occupancy end date.

Analytics & Reporting

Deliver a consistent and seamless resident Wi-Fi experience across multiple properties and units with usage tracking, bandwidth allocation reports, and more. Analyze rich Wi-Fi data from single units or aggregate property data fora a holistic view from a single web-based dashboard.

Wi-Fi Management Built for Senior Living Connectivity

Increase Resident Satisfaction

Don't let poor a Wi-Fi experience ruin your resident satisfaction score. Enable residents to get and stay connected without hassle throughtout the entire property and across all their devices.

Unburden Staff with 24/7 Support

With a self-service portal and browser-less device support, most residents can get and stay connected with ease. If they do need support, they can connect with experts for guided help at any time.
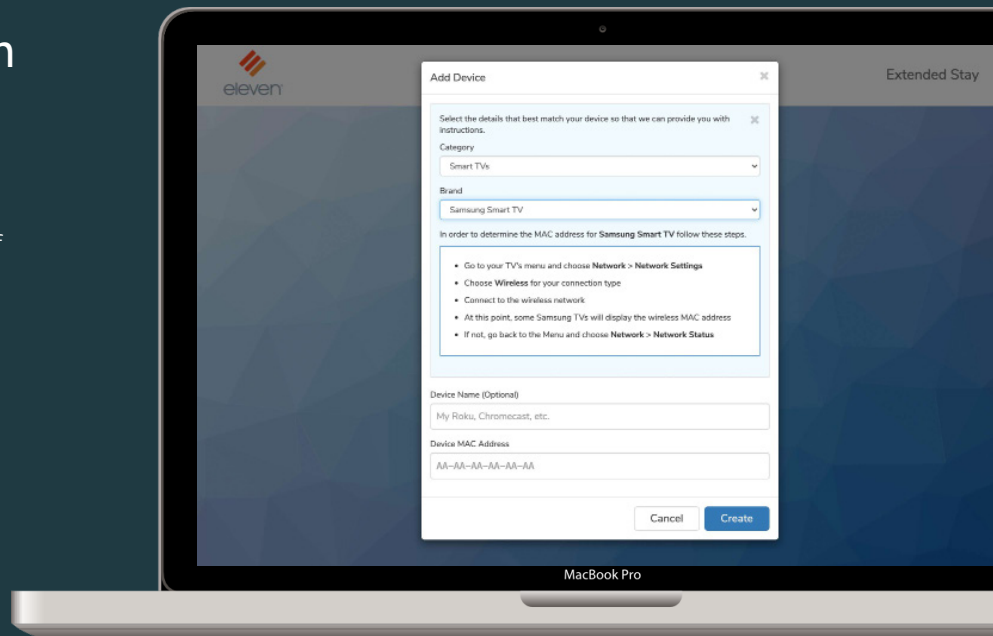
Streamline Your Deployments

Overwhelmed by divergent wireless setups and vendors across locations? ElevenOS integrates with multiple hardware and service providers to streamline the complex wireless landscape.

No Browser, No Problem

Senior living tenants tend to be a less tech-savvy crowd, so it's no surprise that a common challenge is getting browser-less devices, like a printer or Smart TV, online. It's often the culprit of many WI-Fi related support calls.

ElevenOS-powered portals have an integrated how-to guide that walks users through how to connect many types of devices. Residents can even import previously-added devices from an expired account. ElevenOS takes the burden off of onsite staff and makes it easy for residents to connect all their devices.

Strategic & Trusted Wi-Fi Expertise

4B+ Annual Authentications

With over 300 million authentications per month, ElevenOS is a proven solution with over 99.5% uptime

6,000+ Global Venues

ElevenOS is trusted by thousands of customers across 50+ countries in multifamily, hospitality, and beyond.

19 Years of Innovation

Founded in 2002, Eleven truly understands the history of Wi-Fi and where its headed.